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Prescription Drug Monitoring Program Training and Technical Assistance Center

West Virginia

PDMP acronym:	WV CSMP	Region	South
Agency Responsible:	West Virginia Board of Pharmacy		
Agency Type:	Pharmacy Board		

PDMP Web Resources/Links

PDMP Website:	www.csappwv.com
PDMP Email:	rxgovsupport@leaporbit.com
PDMP Register Website:	https://pmpwv.rxgov.com/
User Account Manual:	
PDMP Query Website:	https://csappwv.com/Account/Login.aspx?ReturnUrl=%2f
PDMP Data Upload Website:	https://csappwv.com/Account/Login.aspx?ReturnUrl=%2fDefault.aspx
Data Upload Manual:	
Statute/Regulation Website:	https://www.wvbop.com/laws-rules/pharmacylawsandrules.asp
Opioid Guidelines Website:	
PDMP FAQs:	
Integration Guidance:	
PDMP Statistics Website:	
Opioid Dashboard Website:	
Training Website:	

PDMP Contact Information

Contact Name:	Goff, Michael - Administrator
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State Population and Number of Registrants

State population: 1,748,900 DEA Prescriber total: 12,649 DEA Dispenser total: 516

Data Transmitter(s)

- Department of Defense
- Dispensing Practitioner
- Long Term Care Facility Pharmacy
- Pharmacy (In-State)
- Pharmacy (Mail Order In-State)
- Pharmacy (Mail Order Out of State)
- Pharmacy (Other Out of State)
- Veterans Administration

Substances Monitored

Substances Monitored: Drugs of Concern

Other Substances: Gabapentin; Naloxone

Substances Exempted:

Substances Monitored: Schedules II - V

Other Substances:

Substances Exempted:

Alternate Data Sources

- Overdoses - Non-fatal

Available Reports

- Annual PDMP Reports
- Dispenser Reports to Law Enforcement
- Geomapping of Prescription Data
- Licensee Reports to Licensing Board
- MME Calculations
- Multiple Provider Episode Reports
- Overdose Reports
- Patient Query Lists to Licensing Boards
- Patient Reports to Dispensers
- Patient Reports to Law Enforcement
- Patient Reports to Licensing Boards
- Patient Reports to Prescribers
- PDMP Evaluation Reports
- Prescriber Report Cards
- Prescriber Reports to Law Enforcement
- Registrant Query Lists to Licensing Boards
- Registrant Reports to Prescribers
- Statewide Statistics

Statistical Capabilities

- [x] # of Prescription Filled
- [x] # of Prescriptions Filled by CS Schedule
- [x] # of Prescriptions Filled by Drug Class
- [x] Statistics Filtered by Age or Age Range
- [ ] Statistics Filtered by Ethnicity or Race

- [x] # of Authorized PDMP Users Enrolled
- [x] # of Registrants in SDTC
- [x] # of Registrants in SDTC by Practice/License Typ

- [ ] # of Data Errors by Error Type
- [ ] # of Data Errors Corrected
- [ ] # of At-Risk Patients by Risk Factor
- [ ] Risk Factor Statistics by Time Frame

- [x] # of Solicited Prescriber Reports
- [x] # of Solicited Prescriber Reports by Requestor Type
- [x] # of Unsolicited Prescriber Reports
- [x] # of Unsolicited Prescriber Reports by Recipient Type
- [x] # of Solicited Dispenser Reports
- [x] # of Solicited Dispenser Reports by Requestor Type
- [x] # of Unsolicited Dispenser Reports
- [x] # of Unsolicited Dispenser Reports by Recipient Type
- [x] # of Solicited Patient Reports
- [x] # of Solicited Patient Reports by Requestor Type
- [x] # of Unsolicited Patient Reports
- [x] # of Unsolicited Patient Reports by Recipient Type

- [x] # of Dosage Units Dispensed
- [x] # of Dosage Units Dispensed by CS Schedule
- [x] # of Dosage Units Dispensed by Drug Class
- [x] Statistics Filtered by Gender Identification
- [x] Statistics Filtered by Geographic Location

- [x] # of Prescribers Enrolled in PDMP by License Type
- [x] # of Dispensers Enrolled in PDMP by License Type
- [ ] # of Prescribers Enrolled in PDMP by Specialty
- [x] # of Unique Prescribers

- [x] # of In-State Queries
- [x] # of In-State Queries by Requestor Type
- [x] # of Interstate Queries
- [x] # of Interstate Queries by Requestor Type
- [ ] # of Positive Matches from Interstate Queries

- [ ] # of Solicited Statistical Reports by Requestor Typ
- [ ] # of Unsolicited Statistical Reports by Recipient Type
- [x] # of Unique Requestors for Solicited Reports
- [x] # of Unique Requestors by Requestor Type (sol. rep
- [x] # of Unique Requestors for Unsolicited Rep
- [x] # of Unique Recipients by Recipient Type (unsol. rep

% Out-of-State Patien <5%
% Out-of-State Prescribe <5%

Data Analysis Resources Available:
Epidemiologist

Authorized PDMP Users

Dispenser Delegates - Licensed/Solicited In-State
Dispenser Delegates - Licensed/Solicited Out-of-State
Dispenser Delegates - Licensed/Unsolicited In-State
Dispenser Delegates - Licensed/Unsolicited Out-of-State
Dispenser Delegates - Unlicensed/Solicited In-State
Dispenser Delegates - Unlicensed/Solicited Out-of-State
Dispensers - Pharmacists/Solicited In-State
Dispensers - Pharmacists/Solicited Out-of-State
Dispensers - Pharmacists/Unsolicited In-State
Dispensers - Pharmacists/Unsolicited Out-of-State
Healthcare Facilities and Institutions/Solicited In-State
Law Enforcement - Federal/Solicited In-State
Law Enforcement - Federal/Unsolicited In-State
Law Enforcement - Local/Solicited In-State
Law Enforcement - Local/Unsolicited In-State
Law Enforcement - State/Solicited In-State
Law Enforcement - State/Unsolicited In-State
Medicaid Drug Utilization and Review/Solicited In-State
Medicaid Fraud and Abuse/Solicited In-State
Medical Examiners and Coroners/Solicited In-State
Medical Examiners and Coroners/Unsolicited In-State
Medical Interns/Solicited In-State
Medical Residents/Solicited In-State
Nurse Practitioners/Solicited In-State
Nurse Practitioners/Solicited Out-of-State
Nurse Practitioners/Unsolicited In-State
Nurse Practitioners/Unsolicited Out-of-State
Physician Assistants/Solicited In-State
Physician Assistants/Solicited Out-of-State
Physician Assistants/Unsolicited In-State
Physician Assistants/Unsolicited Out-of-State
Prescriber Delegates - Licensed/Solicited In-State
Prescriber Delegates - Licensed/Solicited Out-of-State
Prescriber Delegates - Licensed/Unsolicited In-State
Prescriber Delegates - Licensed/Unsolicited Out-of-State
Prescriber Delegates - Unlicensed/Solicited In-State
Prescriber Delegates - Unlicensed/Solicited Out-of-State
Prescribers/Solicited In-State
Prescribers/Solicited Out-of-State
Prescribers/Unsolicited In-State
Prescribers/Unsolicited Out-of-State
Regulatory and Licensing Boards/Solicited In-State

Regulatory and Licensing Boards/Solicited Out-of-State
Regulatory and Licensing Boards/Unsolicited In-State
Regulatory and Licensing Boards/Unsolicited Out-of-State
Researchers/Solicited In-State
Researchers/Solicited Out-of-State
Telemedicine Prescribers/Solicited in-State
Telemedicine Prescribers/Solicited Out-of-State
Third Party Insurance Payers/Solicited In-State
Workers Compensation State/Solicited In-State

Engaged PDMP Users

Dispenser Delegates - Licensed/Solicited In-State
Dispenser Delegates - Licensed/Solicited Out-of-State
Dispenser Delegates - Licensed/Unsolicited In-State
Dispenser Delegates - Unlicensed/Solicited In-State
Dispenser Delegates - Unlicensed/Solicited Out-of-State
Dispensers - Pharmacists/Solicited In-State
Dispensers - Pharmacists/Solicited Out-of-State
Dispensers - Pharmacists/Unsolicited In-State
Law Enforcement - Federal/Solicited In-State
Law Enforcement - Federal/Unsolicited In-State
Law Enforcement - Local/Solicited In-State
Law Enforcement - Local/Unsolicited In-State
Law Enforcement - State/Solicited In-State
Law Enforcement - State/Unsolicited In-State
Medicaid Drug Utilization and Review/Solicited In-State
Medicaid Fraud and Abuse/Solicited In-State
Medical Examiners and Coroners/Solicited In-State
Medical Examiners and Coroners/Unsolicited In-State
Medical Interns/Solicited In-State
Medical Residents/Solicited In-State
Nurse Practitioners/Solicited In-State
Nurse Practitioners/Solicited Out-of-State
Nurse Practitioners/Unsolicited In-State
Nurse Practitioners/Unsolicited Out-of-State
Physician Assistants/Solicited In-State
Physician Assistants/Solicited Out-of-State
Physician Assistants/Unsolicited In-State
Physician Assistants/Unsolicited Out-of-State
Prescriber Delegates - Licensed/Solicited In-State
Prescriber Delegates - Licensed/Solicited Out-of-State
Prescriber Delegates - Licensed/Unsolicited In-State
Prescriber Delegates - Licensed/Unsolicited Out-of-State
Prescriber Delegates - Unlicensed/Solicited In-State
Prescriber Delegates - Unlicensed/Solicited Out-of-State
Prescribers/Solicited In-State
Prescribers/Solicited Out-of-State
Prescribers/Unsolicited In-State
Prescribers/Unsolicited Out-of-State
Regulatory and Licensing Boards/Solicited In-State
Regulatory and Licensing Boards/Solicited Out-of-State
Regulatory and Licensing Boards/Unsolicited In-State
Regulatory and Licensing Boards/Unsolicited Out-of-State

Researchers/Solicited In-State
Researchers/Solicited Out-of-State
Telemedicine Prescribers/Solicited in-State
Telemedicine Prescribers/Solicited Out-of-State
Third Party Insurance Payers/Solicited In-State
Workers Compensation State/Solicited In-State

Budget

Total Annual Budget:	**$700,000.00**	**PDMP Staff:**	**5.5**
# of Employees - Operational	2.5	# of Employees - Other:	0
# of Employees - Technical:	0		
# of Employees - Analytical:	3		

Funding Source(s)

CDC Grant
Licensing Fee
Other Funding

Technologies

Data Collection Entity:	Vendor
Data Collection Vendor name	Leap Orbit
Data Storage Entity:	Vendor
Data Storage Vendor name	Leap Orbit
Report Generation Entity:	Vendor
Report Generation Vendor name	Leap Orbit
Data Access Method:	Web Portal/On-Line
Data Access Entity:	Vendor
Data Access Vendor name	Leap Orbit

- [x] State HIE in place
- [x] RxCheck Integration Allowed
- [ ] VHA VISTA integration
- [ ] HL7 FHIR connectivity
- [ ] Delegate access via integration
- [x] SMART on FHIR apps

ASAP Version Utilized: 4.2

Patient Matching

- [ ] Referential Matching
- [ ] Deterministic Matching
- [ ] Manual Matching
- [ ] Other Matching
- [x] Exact Matching
- [ ] Probablistic Matching
- [ ] Probablistic and Manual Matching

- [ ] Access to patient matching algorithms

Patient Matching Metrics Available: True positive matches
Patient matching data elements:

Integration(s) Available

Integration Type	% Providers	Hub Used	Paid by Fed Gov't	Paid by State Gov't	Paid by Facility	Paid by Provider
EHR Integration	50-74%	PMPi	Fixed Cost			

- [x] Data Downloaded/Stored
- [x] Data Incorporated with Interstate Data
- [ ] Delegate access
- [ ] Data Manipulated for Analysis
- [x] Multistate Integrations Allowed
- [x] Integration with out of state providers

Alternate data available:
Integration Standards:
Out of state integration conditions:

Integration Type	% Providers	Hub Used	Paid by Fed Gov't	Paid by State Gov't	Paid by Facility	Paid by Provider
HIE Integration	<10%	PMPi				

- ☐ Data Downloaded/Stored
- ☐ Data Manipulated for Analysis
- ☑ Data Incorporated with Interstate Data
- ☐ Multistate Integrations Allowed
- ☐ Delegate access
- ☑ Integration with out of state providers

Alternate data available:

Integration Standards:

Out of state integration conditions:

Integration Type	% Providers	Hub Used	Paid by Fed Gov't	Paid by State Gov't	Paid by Facility	Paid by Provider
PDS Integration	75-100%	PMPi	Fixed Cost			

- ☑ Data Downloaded/Stored
- ☐ Data Manipulated for Analysis
- ☑ Data Incorporated with Interstate Data
- ☑ Multistate Integrations Allowed
- ☐ Delegate access
- ☑ Integration with out of state providers

Alternate data available:

Integration Standards:

Out of state integration conditions:

Interstate Data Sharing Partner(s)

Alabama	PMPi Hub
Arizona	PMPi Hub
Arkansas	PMPi Hub
Connecticut	PMPi Hub
Delaware	PMPi Hub
District of Columbia	PMPi Hub
Indiana	PMPi Hub
Iowa	PMPi Hub
Kansas	PMPi Hub
Kentucky	PMPi Hub
Louisiana	PMPi Hub
Maine	PMPi Hub
Maryland	PMPi Hub
Massachusetts	PMPi Hub
Michigan	PMPi Hub
Military Health Service	PMPi Hub
Minnesota	PMPi Hub
Mississippi	PMPi Hub
Nevada	PMPi Hub
New Jersey	PMPi Hub
New Mexico	PMPi Hub
New York	PMPi Hub
North Carolina	PMPi Hub
North Dakota	PMPi Hub
Ohio	PMPi Hub
Oklahoma	PMPi Hub
Pennsylvania	PMPi Hub
Rhode Island	PMPi Hub
South Carolina	PMPi Hub
Tennessee	PMPi Hub
Virginia	PMPi Hub
Washington	PMPi Hub
Wisconsin	PMPi Hub
Wyoming	PMPi Hub

PDMP Policies

Enabling legislation enacted: 1995
PDMP operational: 1995
User access date (any method):
User electronic access date: 2004
Date received electronic data: 2002
Interstate sharing start date: 2013
Law/Statute citation: WV Code §§60A-9-1 to -7; 16-1-4
Regulation/Rule citation: WV Code Regs §§15-8-1 to -8; 15-11-2; -4; 64-90-40
Dr Shopper law/statute: WV Code §§ 60A-4-403, 60A-4-410, 60A-4-401
Pill Mill law/statute:
Pain Clinic law/statute: Sec. 16-15h-1 to -10; ADC 69-8-1 to -20
Unauthorized Use or Disclosure: WV Code §60A-9-7
Enacted 42 CFR Part 2:
42 CFR Part 2 Details:

Data collection frequency: Daily or next busin
☑ Requirement for zero-reporting
Frequency of zero-reporting: Daily

☑ Required Notification to consumers
☑ Mandated Use of Advisory Group
☑ Payment method captured
☑ Ability to id prescriber specialty
☐ Patient consent required before PDMP data release
☐ Ability for users to set thresholds for alert notices
☐ Ability for users to do user-led alert notices
☐ Mandatory E-Prescribing (EPCS)
☑ Compliance Process for Enrollment Mandates
☐ Compliance Process for Query Mandate
☐ ICD-10 Codes Collected
☐ Deceased Patient Field
☑ Engaged in Academic Detailing
☐ Patient ID Required to be Presented to Dispense

☑ Data Retention Policy
Data Retention Time: 5 years
☐ All Information Purged
☐ Patient Information Purged
☐ Prescriber Information Purged
☐ Dispenser Information Purged
☐ Drug Information Purged
☐ HIPAA Covered Entity
☐ Identifiable Data to State Health Dept
☐ Identifiable Data to local Health Dept
☐ Certified as CMS Specialized Registry
☐ Qualified PDMP with CMS
☑ PDMP Disaster Recovery Plan
ID Types Reported: Patient
Person Picking Up Prescription

☑ Ability to de-id data
☑ Authority to release de-id data
De-identified data sharing conditions:
De-Identified Data Retention Details:
☐ Retain De-Identified Data

Record Retention Detai
☐ Patient Notification of Breach
☐ Written Notification of Breach
Patient Breach Notification Method:
Patient Breach Notification Method Oth
E-prescribing required substan
E-prescribing exemptions/waive
Authority to enforce PDMP mandat Regulatory/Licensing Board

Enrollment and Accounts

☐ Superviser Review/audit of Delegate Account Number of Delegates allowed: not limited

☐ Auto Enroll with License Renewal or App

Enrollment Method:

Online application, requiring DEA and NPI verifications. Once complete, they must submit copies of DEA registration and practitioner license for confirmation.

Practitioner IDs for PDMP Account:

DEA controlled substance registration number; Licensing Board number; National Provider Identifier;

2 Factor Authentication:

Allowed to use 2 factor authentication

Criteria for Dispensers to get account to upload data:

DEA registration and practitioner license and must work with vendor to confirm upload capabilities.

Criteria for Prescriber delegates to get account:

master account holder must create the account

Criteria for Dispenser delegates to get account:

master account holder must create the account

Criteria for PAs to get account:

To register, practitioners must have a current DEA license as well as a current practicing license and must be prescribing medication for a WV resident.

Criteria for Nurse Practitioners to get account:

To register, practitioners must have a current DEA license as well as a current practicing license and must be prescribing medication for a WV resident.

Criteria for other users to get account:

All "other" account must be approved by PMP Administrator

Requirements for Patients to get PDMP Report:

Not allowed

Requirements for others to get PDMP Report:

Criteria for Online Non-healthcare accounts:

Data for Epidemiological Purposes: Authority to Release

☑ Law Enforcement On-line access to PDMP ☐ Law Enforcement Written Request access to PDMP

Law Enforcement Access Method:

Law Enforcement Access Requirements: Active Investigation

☐ PDMP users validated with DEA Registration Fil ☐ PDMP Access without DEA Number

☐ PDMP users validated with NPI File Validation Process for

☐ PDMP users validated with State Licensing Board users without DEA #:

Enrollment Mandates

Dispenser - Mandatory PDMP Enrollment

Prescriber - Mandatory PDMP Enrollment

Statute/Regulation Citation:

§ 60A-9-5aCSR § 11-5-
3CSR § 11-10-3CSR §
19-14-3CSR § 24-7-
3CSR § 5-10-3ADC 11-
10-1, 2, 3, 4, 5, 6 ADC 11-
15-1, 2, 8 ADC 11-
1B2ADC 19-14-1 ADC
24-10-1, 2, 8 ADC 24-7-
3ADC 5-10-1, 2, 3, 4, 5, 6

Use Mandates

Dispenser - Mandatory PDMP Use

Prescriber - Mandatory PDMP Use

Statute/Regulation Citation:

§ 16-54-4§ 16-54-7§ 16-
5H-4§ 16-5Y-5§ 16A-4-
3§ 60A-9-5aCSR § 11-
10-3CSR § 19-14-
3CSR § 24-7-3CSR § 5-
10-3CSR § 69-11-
17CSR § 69-11-21CSR
§ 69-11-28CSR § 69-11-
23CSR § 69-11-27CSR
§ 69-12-18CSR § 69-12-
21CSR § 69-12-24CSR
§ 69-8-10WV ADC

Training on Enrollment and Use

Prescriber - Training Required

Dispenser - Training Required

Licensing Board - Training Provided

Law Enforcement - Training Provided

PDMP Queries

☐ Ability to search for multiple patients in one query Maximum number of patients in one query

Patient Query Date Ran	>3 years
Other Query Date Range:	
Minimum data elements to query for healthcare user:	Last Name, DOB, date range
Query by partial data elements by healthcare user:	First Name
Optional data elements to query by healthcare user:	
Minimum data elements to query for non-healthcare user:	Last Name, DOB, date range
Query by partial data elements by non-healthcare user:	
Optional data elements to query by non-healthcare user:	

Unsolicited Reports/Push Notifications

Frequency unsolicited alerts/reports generated:	after approval by Advisory Committee
Delivery method for unsolicited alerts/reports:	Report mailed, Notification sent via email, Report sent via email
Delivery method for unsolicited alerts/reports - LE:	Report mailed, Notification sent via email, Report sent via email
Delivery method for unsolicited alerts/reports - Boards:	Report mailed, Notification sent via email, Report sent via email

☐ Unsolicited alerts/reports to practitioners not enrolled in PDMP

Veterinary Policies

Data transmission frequency for Veterinarians: Daily

Criteria for veterinarian queries: Animal Owner's Name

☑ Veterinarian access to owner's prescription history

☐ Veterinary Icon on PDMP Report

☑ Reporting Specifications

Reporting Method: Electronic, Web Portal

Reporting Specifications:

Data Fields: PAT07 - Last Name, PAT08 - Animal's First Name, PAT18 - Animal's Date of Birth, PAT19 - Animal's Gender, PAT20 - Species Code

Reporting Description: Veterinarians are required to report

☐ Reporting Mandate Compliance

Reporting Compliance Details:

Reporting Mandate Actions:

Reporting Issues: Veterinarian's software does not allow electronic submission of data, Veterinarian's software s not able to report data in ASAP format,

Reporting Misc Information:

☐ Enrollment Mandate Compliance

Enrollment Description: Veterinarians are required to enroll as data requesters with the PDMP

Enrollment Mandate Compliance Details:

Enrollment Mandate Criteria:

☐ Query Mandate Compliance

Query Description: Veterinarians can voluntarily query and do query

Query Mandate Compliance Details:

Query Mandate Criteria:

PDMP Effectiveness Measures

Reduction in morphine milligram equivalents (MMEs) prescribed or dispensed
Reduction in number of fatal or non-fatal overdoses
Reduction in incidence of multiple provider episodes
Reduction in number of opioid dosage units dispensed
Reduction in number of opioid prescriptions issued

Substance Use Disorder Activities

Tools or Resources

- ☐ MAT Services
- ☐ MOUD Services
- ☐ Harm Reduction Strategies
- ☐ Mental Health Assistance Services
- ☐ Employee Assistance Programs
- ☐ Housing Assistance Programs
- ☐ Re-Entry Programs

Other:

Surveillance Activities

- ☑ Emergency Department Data
- ☐ Medical Examiner/Coroner Data

Data Sources for Surveillance Activities:

Initiated Actions

- ☐ Resources to Affected Areas
- ☐ Directed Training on Prescribing
- ☐ Prescription Drug Tool Kits
- ☐ Risk Evaluation/Analysis on PDMP Reports
- ☐ Referrals to SUD Organizations
- ☐ Referrals to OFR Teams
- ☑ Prevent disruption of patient services

Other Actions: