



Prescription Drug Monitoring Program Training and Technical Assistance Center

Florida

PDMP acronym: E-FORCSE® (Electronic-Florida Online Reporting of Controlled Substances Evaluation) Region South

Agency Responsible: Florida Department of Health

Agency Type: Department of Health

PDMP Web Resources/Links

PDMP Website: www.eforcse.com

PDMP Email: e-forcse@flhealth.gov

PDMP Register Website: <https://florida.pmpaware.net>

User Account Manual: <https://www.floridahealth.gov/statistics-and-data/e-forcse/dispenser/requestor-user-support-manual-v3.0.pdf>

PDMP Query Website: <https://florida.pmpaware.net>

PDMP Data Upload Website: <https://pmpclearinghouse.net>

Data Upload Manual: https://nam10.safelinks.protection.outlook.com/?url=https%3A%2F%2Fwww.floridahealth.gov%2Fstatistics-and-data%2Fe-forcse%2Fdispenser%2F_documents%2FFLDataSubmissionDispenserGuide_A_SAP4.2B_v4.030_final.pdf&data=05%7C02%7Cpknue%40iir.com%7Cd514c78df5e94c453

Statute/Regulation Website: <https://www.floridahealth.gov/statistics-and-data/e-forcse/laws-rules/index.html>

Opioid Guidelines Website: FL Statute §465.44(5)-(6)

PDMP FAQs: <https://flhealthsource.gov/FloridaTakeControl/pdmp/>

Integration Guidance: https://www.floridahealth.gov/statistics-and-data/e-forcse/EHR_Integration/index.html

PDMP Statistics Website: <https://www.floridahealth.gov/statistics-and-data/e-forcse/news-reports/index.html>

Opioid Dashboard Website: <http://www.flhealthcharts.com/ChartsReports/rdPage.aspx?rdReport=ChartsProfiles.OpioidUseDashboard>; <https://frost.med.ufl.edu/frost/>

Training Website: https://www.floridahealth.gov/statistics-and-data/e-forcse/health_care_practitioners/index.html

PDMP Contact Information

Contact Name: Felton, John A. - Program Manager

Address: 4052 Bald Cypress Way, BIN C-16

City State Zip: Tallahassee FL 32399

Telephone: 8502454548

Fax: 8506176430

Email: John.Felton@flhealth.gov

Contact Name: Marshall, Erika L. - Program
Outreach Director
Address: 4052 Bald Cypress Way, BIN C-16
City State Zip: Tallahassee FL 32399
Telephone: 8502454797
Fax: 8506176430
Email: erika.marshall@flhealth.gov

Contact Name: Hayes, Carl 'Fritz' - Senior
Pharmacist
Address: 4052 Bald Cypress Way, BIN C-16
City State Zip: Tallahassee FL 32399
Telephone: 8502454797
Fax: 8506176430
Email: carl.hayes@flhealth.gov

Contact Name: Kennedy, Torey - Database
Administrator
Address: 4052 Bald Cypress Way, BIN C-16
City State Zip: Tallahassee FL 32399
Telephone: 8505589950
Fax: 8506176430
Email: torey.kennedy@flhealth.gov

State Population and Number of Registrants

State population: [22,975,931](#) DEA Prescriber total: [118,737](#) DEA Dispenser total: [4,906](#)

Data Transmitter(s)

[Department of Defense](#)
[Indian Health Services](#)
[Pharmacy \(Mail Order In-State\)](#)
[Pharmacy \(Other Out of State\)](#)
[Veterans Administration](#)

[Dispensing Practitioner](#)
[Pharmacy \(In-State\)](#)
[Pharmacy \(Mail Order Out of State\)](#)
[Tribal Pharmacy](#)

Substances Monitored

[Schedules II - V](#)

Alternate Data Sources

[Mental Health Assessment Tools](#)
[Pharmaceutical Manufacturers/Distributors](#)

[Overdoses - Non-fatal](#)

Available Reports

[Annual PDMP Reports](#)
[Data Dashboards](#)
[Drug Trend Reports](#)
[MME Calculations](#)
[Patient Query Lists to Licensing Boards](#)
[Patient Reports to Law Enforcement](#)
[Patient Reports with Summary Data](#)
[Prescriber Report Cards](#)
[Prescription Drug Combinations](#)
[Registrant Query Lists to Law Enforcement](#)
[Registrant Query Lists to Prescribers](#)
[Risk Scores](#)

[Clinical Alerts](#)
[Dispenser Reports to Law Enforcement](#)
[Licensee Reports to Licensing Board](#)
[Patient Query Lists to Law Enforcement](#)
[Patient Reports to Dispensers](#)
[Patient Reports to Prescribers](#)
[PDMP Evaluation Reports](#)
[Prescriber Reports to Law Enforcement](#)
[Registrant Query Lists to Dispensers](#)
[Registrant Query Lists to Licensing Boards](#)
[Registrant Reports to Prescribers](#)
[Statewide Statistics](#)

Statistical Capabilities

- # of Prescription Filled
 - # of Prescriptions Filled by CS Schedule
 - # of Prescriptions Filled by Drug Class
 - Statistics Filtered by Age or Age Range
 - Statistics Filtered by Ethnicity or Race

 - # of Authorized PDMP Users Enrolled
 - # of Registrants in SDTC
 - # of Registrants in SDTC by Practice/License Typ

 - # of Data Errors by Error Type
 - # of Data Errors Corrected
 - # of At-Risk Patients by Risk Factor
 - Risk Factor Statistics by Time Frame

 - # of Solicited Prescriber Reports
 - # of Solicited Prescriber Reports by Requestor Type
 - # of Unsolicited Prescriber Reports
 - # of Unsolicited Prescriber Reports by Recipient Type
 - # of Solicited Dispenser Reports
 - # of Solicited Dispenser Reports by Requestor Type
 - # of Unsolicited Dispenser Reports
 - # of Unsolicited Dispenser Reports by Recipient Type
 - # of Solicited Patient Reports
 - # of Solicited Patient Reports by Requestor Type
 - # of Unsolicited Patient Reports
 - # of Unsolicited Patient Reports by Recipient Type
- # of Dosage Units Dispensed
 - # of Dosage Units Dispensed by CS Schedule
 - # of Dosage Units Dispensed by Drug Class
 - Statistics Filtered by Gender Identification
 - Statistics Filtered by Geographic Location

 - # of Prescribers Enrolled in PDMP by License Type
 - # of Dispensers Enrolled in PDMP by License Type
 - # of Prescribers Enrolled in PDMP by Specialty
 - # of Unique Prescribers

 - # of In-State Queries
 - # of In-State Queries by Requestor Type
 - # of Interstate Queries
 - # of Interstate Queries by Requestor Type
 - # of Positive Matches from Interstate Queries

 - # of Solicited Statistical Reports by Requestor Typ
 - # of Unsolicited Statistical Reports by Recipient Type
 - # of Unique Requestors for Solicited Reports
 - # of Unique Requestors by Requestor Type (sol. rep
 - # of Unique Requestors for Unsolicited Rep
 - # of Unique Recipients by Recipient Type (unsol. rep
- % Out-of-State Patien <5%
- % Out-of-State Prescribe <5%
- Data Analysis Resources Available:
[Data Analyst](#); [Epidemiologist](#); [University Researcher](#);
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Authorized PDMP Users

Dispenser Delegates - Licensed/Solicited In-State
Dispenser Delegates - Unlicensed/Solicited In-State
Dispensers - Pharmacists/Solicited In-State
Dispensers - Pharmacists/Unsolicited In-State
Law Enforcement - Local/Solicited In-State
Law Enforcement - Local/Unsolicited In-State
Law Enforcement - State/Solicited In-State
Law Enforcement - State/Unsolicited In-State
Medical Examiners and Coroners/Solicited In-State
Medical Interns/Solicited In-State
Medical Interns/Unsolicited In-State
Medical Residents/Solicited In-State
Nurse Practitioners/Solicited In-State
Nurse Practitioners/Unsolicited In-State
Patients/Solicited In-State
Peer Review Committees/Solicited In-State
Physician Assistants/Solicited In-State
Physician Assistants/Unsolicited In-State
Prescriber Delegates - Licensed/Solicited In-State
Prescriber Delegates - Unlicensed/Solicited In-State
Prescribers/Solicited In-State
Prescribers/Solicited Out-of-State
Prescribers/Unsolicited In-State
Prosecutors/Solicited In-State
Regulatory and Licensing Boards/Solicited In-State
Telemedicine Prescribers/Solicited in-State

Engaged PDMP Users

Dispenser Delegates - Licensed/Solicited In-State
Dispenser Delegates - Unlicensed/Solicited In-State
Dispensers - Pharmacists/Solicited In-State
Law Enforcement - Local/Solicited In-State
Law Enforcement - Local/Unsolicited In-State
Law Enforcement - State/Solicited In-State
Law Enforcement - State/Unsolicited In-State
Medical Examiners and Coroners/Solicited In-State
Medical Interns/Solicited In-State
Medical Interns/Unsolicited In-State
Medical Residents/Solicited In-State
Nurse Practitioners/Solicited In-State
Patients/Solicited In-State
Physician Assistants/Solicited In-State
Prescriber Delegates - Licensed/Solicited In-State
Prescriber Delegates - Unlicensed/Solicited In-State
Prescribers/Solicited In-State
Prescribers/Solicited Out-of-State
Prescribers/Unsolicited In-State
Prosecutors/Solicited In-State
Regulatory and Licensing Boards/Solicited In-State
Telemedicine Prescribers/Solicited in-State

Budget

Total Annual Budget: **\$1,584,728.00** **PDMP Staff:** **4**
of Employees - Operational 4 # of Employees - Other: 0
of Employees - Technical: 0
of Employees - Analytical: 0

Funding Source(s)

CDC Grant

Regulatory Board Fund

Technologies

Data Collection Entity: Vendor State HIE in place
Data Collection Vendor name Bamboo Health RxCheck Integration Allowed
Data Storage Entity: Vendor VHA VISTA integration
Data Storage Vendor name Bamboo Health HL7 FHIR connectivity
Report Generation Entity: Vendor Delegate access via integration
Report Generation Vendor name Bamboo Health SMART on FHIR apps
Data Access Method: Web Portal/On-Line ASAP Version Utilized: 4.2B
Data Access Entity: Vendor
Data Access Vendor name Bamboo Health

Patient Matching

Referential Matching Exact Matching
 Deterministic Matching Probabilistic Matching
 Manual Matching Probabilistic and Manual Matching
 Other Matching
 Access to patient matching algorithms
Patient Matching Metrics Available:
Patient matching data elements:

Integration(s) Available

Integration Type	% Providers	Hub Used	Paid by Fed Gov't	Paid by State Gov't	Paid by Facility	Paid by Provider
EHR Integration	50-74%	PMPi			Per User	Per User
<input type="checkbox"/> Data Downloaded/Stored			<input type="checkbox"/> Data Manipulated for Analysis			
<input checked="" type="checkbox"/> Data Incorporated with Interstate Data			<input checked="" type="checkbox"/> Multistate Integrations Allowed			
<input type="checkbox"/> Delegate access			<input checked="" type="checkbox"/> Integration with out of state providers			

Alternate data available:
Integration Standards:
Out of state integration conditions:

Integration Type	% Providers	Hub Used	Paid by Fed Gov't	Paid by State Gov't	Paid by Facility	Paid by Provider
PDS Integration	25-49%	PMPi			Per User	Per User

Data Downloaded/Stored

Data Manipulated for Analysis

Data Incorporated with Interstate Data

Multistate Integrations Allowed

Delegate access

Integration with out of state providers

Alternate data available:

Integration Standards:

Out of state integration conditions:

Interstate Data Sharing Partner(s)

Alabama	PMPi Hub
Alabama	RxCheck Hub
Alaska	PMPi Hub
Arizona	PMPi Hub
Arkansas	PMPi Hub
Colorado	PMPi Hub
Connecticut	PMPi Hub
Connecticut	RxCheck Hub
Delaware	PMPi Hub
District of Columbia	PMPi Hub
Georgia	PMPi Hub
Idaho	PMPi Hub
Illinois	RxCheck Hub
Indiana	PMPi Hub
Indiana	RxCheck Hub
Iowa	PMPi Hub
Kansas	PMPi Hub
Kentucky	RxCheck Hub
Louisiana	PMPi Hub
Maine	PMPi Hub
Massachusetts	PMPi Hub
Massachusetts	RxCheck Hub
Michigan	PMPi Hub
Military Health Service	PMPi Hub
Minnesota	PMPi Hub
Mississippi	PMPi Hub
Nebraska	RxCheck Hub
Nevada	PMPi Hub
New Hampshire	PMPi Hub
New Jersey	PMPi Hub
New York	PMPi Hub
North Carolina	PMPi Hub
North Dakota	PMPi Hub
Northern Mariana Islands	PMPi Hub
Ohio	PMPi Hub
Pennsylvania	PMPi Hub
Pennsylvania	RxCheck Hub
Puerto Rico	PMPi Hub
Rhode Island	PMPi Hub
South Carolina	PMPi Hub
South Dakota	PMPi Hub
Tennessee	PMPi Hub
Texas	PMPi Hub
Virginia	PMPi Hub
Washington	RxCheck Hub
Wisconsin	PMPi Hub

PDMP Policies

Enabling legislation enacted: 2009
PDMP operational: 2011
User access date (any method): 2011
User electronic access date: 2011
Date received electronic data: 2011
Interstate sharing start date: 2018
Law/Statute citation: FL Statute §§893.055 to .0551
Regulation/Rule citation: FL Admin Code 64K-1.001 to .007
Dr Shopper law/statute: 893.13(7)(a)8., F.S.
Pill Mill law/statute: FL Statute §458.3265; §459.0137
Pain Clinic law/statute: FL Statute §458.3265; §459.0137
Unauthorized Use or Disclosure: FL Statute §893.0551(6)
Enacted 42 CFR Part 2:
42 CFR Part 2 Details:

- Required Notification to consumers
- Mandated Use of Advisory Group
- Payment method captured
- Ability to id prescriber specialty
- Patient consent required before PDMP data release
- Ability for users to set thresholds for alert notices
- Ability for users to do user-led alert notices
- Mandatory E-Prescribing (EPCS)
- Compliance Process for Enrollment Mandates
- Compliance Process for Query Mandate
- ICD-10 Codes Collected
- Deceased Patient Field
- Engaged in Academic Detailing
- Patient ID Required to be Presented to Dispense ID Types Reported: [Person Picking Up Prescription](#)
- Ability to de-id data
- Authority to release de-id data

De-identified data sharing conditions: [MOU would need to be completed](#)

De-Identified Data Retention Details:

- Retain De-Identified Data

Record Retention Detail [Information reported will be maintained in the database for a period of 2 years from the date the prescription was dispensed.](#)

- Patient Notification of Breach
- Written Notification of Breach

Patient Breach Notification Method: [Mail](#)

Patient Breach Notification Method Oth [Breach of confidentiality will be handled through the Florida Department of Health's HIPAA disclosure process.](#)

E-prescribing required substan [Controlled and non-controlled Substances](#)

E-prescribing exemptions/waive

Authority to enforce PDMP mandat [Regulatory/Licensing Board](#)

Enrollment and Accounts

Supervisor Review/audit of Delegate Account Number of Delegates allowed: [unlimited](#)

Auto Enroll with License Renewal or App

Enrollment Method:

[Online enrollment with web service for licensure verification](#); 1. Go to <https://florida.pmpaware.net> 2. Click on the Practitioner/Pharmacist Link on the left-hand menu 3. Click on Training Guide for Florida Practitioners and Pharmacists and review 4. Go t

Practitioner IDs for PDMP Account:

[DEA controlled substance registration number](#); [Licensing Board number](#); [National Provider Identifier](#);

2 Factor Authentication:

[2 factor authentication not offered](#)

Criteria for Dispensers to get account to upload data:

[Must have clear/active DEA registration number.](#)

Criteria for Prescriber delegates to get account:

[Legislation passed with an effective date 7/1/2016 proposed rule language requires designees to complete an information security and privacy training prior to registration. Designees do not have access to information until they are linked to a master acco](#)

Criteria for Dispenser delegates to get account:

[Legislation passed with an effective date 7/1/2016 proposed rule language requires designees to complete an information security and privacy training prior to registration. Designees do not have access to information until they are linked to a master acco](#)

Criteria for PAs to get account:

[Must have clear/active FL license](#)

Criteria for Nurse Practitioners to get account:

[Must have clear/active FL license](#)

Criteria for other users to get account:

[Designees are required to complete an information security and privacy training course prior to registration and be linked to a master account holder to access information.](#)

Requirements for Patients to get PDMP Report:

[Patient may request database information after they submit a written and notarized request.](#)

Requirements for others to get PDMP Report:

Criteria for Online Non-healthcare accounts:

[Licensing/regulatory Board investigators, Law Enforcement investigators \(federal, state, and local\), Medical Examiners/coroners](#)

Data for Epidemiological Purposes: [Authority to Release](#)

Law Enforcement On-line access to PDMP Law Enforcement Written Request access to PDMP

Law Enforcement Access Method:

Law Enforcement Access Requirements: [Active Investigation](#)

PDMP users validated with DEA Registration Fil PDMP Access without DEA Number

PDMP users validated with NPI File Validation Process for [License is verified through state](#)

PDMP users validated with State Licensing Board users without DEA #: [licensing board.](#)

Enrollment Mandates

Use Mandates

Dispenser - Mandatory PDMP Use

Prescriber - Mandatory PDMP Use

Statute/Regulation Citation:

§ 381.986

§ 893.055

FAC 64K-1.003

FAC 64K-1.008

FAC 64B8-9.0181

FAC 64B15-14.0131

Training on Enrollment and Use

Prescriber - Training Required	In-person; online video; webinar
Licensing Board - Training Required	In-person; online video; webinar
Law Enforcement - Training Required	In-person; online video; webinar
Dispenser - Training Required	In-person; online video; webinar
Attorney General - Training Required	In-person; online video; webinar

PDMP Queries

<input checked="" type="checkbox"/> Ability to search for multiple patients in one query	Maximum number of patients in one query
Patient Query Date Ran	2 years
Other Query Date Range:	
Minimum data elements to query for healthcare user:	Practitioners/Pharmacists: Last name, first name, date of birth 3 characters
Query by partial data elements by healthcare user:	begins with last name, first name, zip code,
Optional data elements to query by healthcare user:	Law Enforcement: Last name, first name, date of birth, street address, query purpose, and case number.
Minimum data elements to query for non-healthcare user:	
Query by partial data elements by non-healthcare user:	
Optional data elements to query by non-healthcare user:	

Unsolicited Reports/Push Notifications

Frequency unsolicited alerts/reports generated:	Quarterly
Delivery method for unsolicited alerts/reports:	Provided electronically through web portal.
Delivery method for unsolicited alerts/reports - LE:	
Delivery method for unsolicited alerts/reports - Boards:	
<input type="checkbox"/> Unsolicited alerts/reports to practitioners not enrolled in PDMP	

Veterinary Policies

Data transmission frequency for Veterinarians:

Criteria for veterinarian queries:

Veterinarian access to owner's prescription history

Veterinary Icon on PDMP Report

Reporting Specifications

Reporting Method:

Reporting Specifications:

Data Fields:

Reporting Description:

Reporting Mandate Compliance

Reporting Compliance Details:

Reporting Mandate Actions:

Reporting Issues:

Reporting Misc Information:

Enrollment Mandate Compliance

Enrollment Description:

[Veterinarians are exempted from enrollment as data requesters](#)

Enrollment Mandate Compliance Details:

Enrollment Mandate Criteria:

Query Mandate Compliance

Query Description:

[Veterinarian access is not authorized.](#)

Query Mandate Compliance Details:

Query Mandate Criteria:

PDMP Effectiveness Measures

- Reduction in morphine milligram equivalents (MMEs) prescribed or dispensed
 - Reduction in number of fatal or non-fatal overdoses
 - Reduction in incidence of multiple provider episodes
 - Reduction in number of benzodiazepine dosage units dispensed
 - Reduction in number of benzodiazepine prescriptions issued
 - Reduction in number of opioid dosage units dispensed
 - Reduction in number of opioid prescriptions issued
 - Reduction in number of stimulant dosage units dispensed
 - Reduction in number of stimulant prescriptions issued
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Substance Use Disorder Activities

Tools or Resources

- MAT Services
 - MOUD Services
 - Harm Reduction Strategies
 - Mental Health Assistance Services
 - Employee Assistance Programs
 - Housing Assistance Programs
 - Re-Entry Programs
- Other:

Surveillance Activities

- Emergency Department Data
 - Medical Examiner/Coroner Data
- Data Sources for Surveillance Activities:

Initiated Actions

- Resources to Affected Areas
 - Directed Training on Prescribing
 - Prescription Drug Tool Kits
 - Risk Evaluation/Analysis on PDMP Reports
 - Referrals to SUD Organizations
 - Referrals to OFR Teams
 - Prevent disruption of patient services
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